

Superintendent Christopher Downing, Ed.D.

## **Board of Education**

Dr. J. Paolo Magcalas Juan Gabriel Álvarez Jackie Filbeck Mark A. Lopez Ryan A. Ruelas May 1, 2020

Dear Anaheim Elementary School District Families,

It has come to our attention that there are individuals that are falsely representing themselves as school or district employees who are calling or visiting families. These individuals have targeted local districts and we have received reports of at least one phone call to an AESD family. Please be aware that our school and district employees will never visit your home without a prior arrangement, and would never ask you for personal information such as social security and driver's license numbers, nor any type of financial information.

Never provide any personal information to anyone over the phone or person who says they work for a school or the district. Our staff does call families to check in with them, but they will never request personal or financial information. Additionally, any of our staff that calls will know the name of your child's teacher and will only be calling to provide existing AESD resources; they will never try to sell you anything.

If someone suspicious is calling or asking you personal information, please take their name and phone number and tell them that you will be confirming with your school principal or with the district before speaking to them. If someone you don't know goes to your home, do not open the door. Ask them to leave their business card at the door and that you will be contacting your school principal or the district to confirm their identity. If they are insistent, please call the Anaheim Police Department.

It is unfortunate that during these challenging time there are ill-intended individuals who are trying to take advantage of our families. Please safeguard yourself and your family by never engaging with individuals who you don't know and whose identity you have not been able to confirm. The safety of your children and your families is our priority and you have our commitment that we will continue to communicate important information to you in a timely manner.

Kind Regards, Dr. Christopher Downing Superintendent

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